



**2017 Fall Conference**  
**Hosted by**

**TVA**

**October 30<sup>th</sup> – November 2<sup>nd</sup>**

***Conference Theme***

**“Translating Maximo Data into Feedback for Action  
and  
Adjusting Business Practices to Support Cultural  
Change Based on Maximo Data”**

**(Including ?? breakouts with “live” Maximo)**

## Special Activities

**MUWG Hospitality Night – Sponsored by  
Monday, Oct. 30<sup>th</sup> - 5:30 PM to 9:00 PM**

**Location:  
Cocktails and “Lite Bites” provided**

**Vendor Night  
Tuesday, Oct. 31<sup>st</sup>**

**Location:  
Meet the Vendors and enjoy a full buffet and open bar  
Open Bar Starts at 5:00 PM and Dinner Buffet at 5:30 until 9:00 PM  
Meet over 30 Vendors that provide products and services associated with Maximo**

**MUWG Training Programs  
Thursday, Nov. 2<sup>nd</sup> - 8:00 AM to 3:00 PM  
Continental Breakfast 7:00 to 8:00 AM – Location:**

- **Maximo Asset Management Training for Managers, Engineers & Supervisors – Bill Olsen – Location:**
- **Planner Scheduler Certification - Level 1 Training – Clay Cook – Location:**
- **Planner Scheduler Certification - Level 2 Training – Rick Ulrich – Location:**
- **Supply Chain Training – Maximo Supply Chain Overview – Joe Jordan – Location:**

**IBM Maximo Scheduler Development Partner Meeting  
Thursday, Nov. 2<sup>nd</sup> - 8:00 AM to 12:00 PM  
Location:**

**IBM Maximo Nuclear Power Development Partner Meeting  
Thursday, Nov. 2<sup>nd</sup> - 8:00 AM to 3:30 PM  
Location:**

**IBM Maximo for Utilities & Spatial Development Partner Meeting  
Thursday, Nov. 2<sup>nd</sup> - 8:15 AM to 10:00 AM – Utilities  
10:15 AM to Noon – Location Based Services (Spatial, Linear & Anywhere)  
Location:**

**IBM Maximo Demonstration Room**  
**Location:**  
**Tuesday, Oct. 31<sup>st</sup> - 1:00 PM to 4:30 PM**  
**Wednesday, Nov. 1<sup>st</sup> - 10:15 AM to 4:00 PM**

**Demo Room Schedule**

<b>Tuesday</b>	1:00 PM 2:15 PM	<b>Maximo 7.6 - Work and Asset Management</b>
	2:45 PM 4:00 PM	<b>Scheduler - Anywhere</b>
<b>Wednesday</b>	10:45 AM 12:00 PM	<b>Utilities / Nuclear</b>
	1:00 PM 2:15 PM	<b>Maximo 7.6 - Supply Chain</b>
	2:45 PM 4:00 PM	<b>Transportation</b>

**The demo room provides an open forum for questions and answers. There are no scheduled presentations, but please bring your questions during the hours scheduled for each subject."**

## Day 1 – Tuesday, October 31, 2017 (Morning Sessions)

Time	Track	EVENT/PRESENTATION	Presenter	Location
7:00 AM 8:00 AM	All Attendees	<b>Final Registration/Continental Breakfast Sponsored by MUWG</b>		Salon 1
8:00 AM 8:15 AM	General	<p style="text-align: center;"><b>Opening Remarks/Introduction/Opportunities, Workshop Objectives,</b></p> <ul style="list-style-type: none"> <li>• <b>Introductions</b>      <b>New Management Committee Members</b></li> <li>• <b>Agenda updates</b></li> </ul>	Bobby Shewmake MWUG Chairman Southern Co.	Ballroom
8:20 AM 8:45 AM	General	<p style="text-align: center;"><u><b>TVA Keynote Presentation</b></u>  <b>"How TVA is using Maximo data to improve Asset Reliability"</b>                      Description</p>	Kris Edmondson TVA	Ballroom
8:45 AM 9:30 AM	General	<p style="text-align: center;"><u><b>Presentation</b></u>  <b>Business and IT collaboration to improve Asset Reliability through Predictive Analytics</b>                      Description</p>	Clay Deloach TVA	Ballroom
9:30 AM 10:15 AM	General	<p style="text-align: center;"><u><b>Presentation</b></u>  <b>Leadership in OCM/Business Process Changes /R&amp;R/KPI's as Critical Success Factors in Technology Projects</b></p> <p>Articles and anecdotal stories across the industries bring up the lack of strong leadership and commitment in the areas of the Organizational Change Management, Business Process and supporting roles and responsibilities changes as important reasons for limited success of technology projects. Absence of well-articulated and measurable KPIs are another contributing factor which seems to be lacking as a lever to support and sustain the change once the technology is put in place. The presentation will provide an overview of the breadth and depth of change and key strategies that were put in place to effectively introduce, evolve and support the change over time. The importance and examples of KPIs defined to help measure the progress and identify areas requiring additional support to successfully adopt the changes will also be discussed.</p>	Kris Kumarasinghe & Mirela Hiti Enmax	Ballroom
10:15 AM 10:45 AM		<b>Morning Break Sponsored by</b> An opportunity to network with your peers and share knowledge/experience		<b>Foyer</b>
10:45 AM 12:00 PM	Power Generation	<p style="text-align: center;"><u><b>Power Generation Kick-Off Session</b></u></p> <p>The Power Generation Kickoff serves two purposes. First, it offers the opportunity for power generation attendees to meet and network and secondly learn more about how different utilities are using Maximo. There will be panel discussion by three members sharing how Maximo is being used to support all aspects of asset management and improve asset reliability.</p>	<u>Moderator</u> Ron Wallace IBM	Salon
10:45 AM 12:00 PM	Electric Trans. & Distribution	<p style="text-align: center;"><u><b>Transmission/Distribution Kick-Off Session</b></u></p> <p>A brief introduction of T&amp;D sessions at this workshop followed by a panel discussion with members sharing how Maximo is being used to support all aspects of asset management and improve asset reliability.</p>	<u>Moderator</u> Terry Saunders IBM	Salon
10:45 AM 12:00 PM	Supply Chain	<p style="text-align: center;"><u><b>Supply Chain Kick-Off Session</b></u></p> <p>An introduction of the Maximo Supply Chain User Group steering committee &amp; introductions from first time participants, changes to the Supply Chain Track at MUWG Workshops, followed by a brief discussion on upcoming Supply Chain Breakout Sessions.</p>	<u>Moderator</u> Cristy Bennett OPC	Salon
10:45 AM 12:00 PM	Water, Waste Water & Pipelines	<p style="text-align: center;"><u><b>Water, Waste Water and Pipelines Kick-Off Session</b></u></p> <p>An overview of the upcoming Water, Waste Water &amp; Pipeline breakout sessions, followed by an introduction of Water, Waste Water &amp; Pipeline members. Then, based upon discussion and topics of interest identified during the introductions, we will have a facilitated discussion on some of the topics.</p>	<u>Moderators</u> Mel Bennett Mount Pleasant Waterworks	Salon
10:45 AM 12:00 PM	Information Technology	<p style="text-align: center;"><u><b>Information Technology Kick-Off Session</b></u></p> <p>Introduction of IT members at this workshop followed, by an overview of upcoming Manager/Management breakout sessions. Then, based upon discussion and topics of interest identified during the introductions, we will have a facilitated discussion on some of the topics.</p>	<u>Moderator</u> Ken Gendreau SCANA	Salon
10:45 AM 12:00 PM	Manager/Management	<p style="text-align: center;"><u><b>Management Kick-Off Session</b></u></p> <p>The kick-off meeting will be used for introductions and to frame the expectations for the Management and Supervision that intend to participate in the Management Track. A review of each the management track sessions and expectations will be reviewed. Participants will have the opportunity to share what their organizations are doing to engage management.</p>	<u>Moderator</u> Steve Reasor TVA	Salon

## DAY 1 – Tuesday, October 31, 2017 (Afternoon First Sessions)

\*\*\*\* Grey shaded Breakout Session's indicate that Maximo 7.5 or 7.6 will be demonstrated as part of the session \*\*\*\*

12:00 PM 1:00 PM	All attendees	<b>Networking Lunch Sponsored by</b> <b>A plated lunch to promote discussion by interest group: Power Gen, T&amp;D, Supply Chain, Water &amp; Waste Water, IT and Transportation/Fleet</b>		<b>Salon</b>
1:00 PM 2:15 PM	General	<p style="text-align: center;"><b>Breakout Session 1</b>  <b>Highlighting the Value of Maximo</b></p> <p><b>Purpose:</b> Have you been tasked to justify the value of Maximo? To your manager, the senior management team, or to Maximo users themselves – including technicians, supervisors and clerks? Join us in this dynamic, engaging session to hear best practices, and engage with other clients in sharing best failures and successes!</p> <p><b>Content:</b> This session will explore the myriad of ways you can highlight that value including: streamlined workflow practices, responsive work centers and visual, engaging analytics.</p>	Pam Denny IBM	Room
1:00 PM 2:15 PM	Asset Management	<p style="text-align: center;"><b>Breakout Session 2</b>  <b>Unlocking the keys to a successful Asset Management Program (Repeated Day 2 – Session 38)</b></p> <p><b>Purpose:</b> How to recognize the need and build a plan/project to change the business and the work culture to achieve a successful asset management program.</p> <p><b>Content:</b> Description</p>	Clay Cook & Rick Ulrich MUWG	Room
1:00 PM 2:15 PM	T&D, Water, Waste Water & Pipelines	<p style="text-align: center;"><b>Breakout Session 3</b>  <b>Continuous/Process Improvement: Using Maximo to solve inefficiencies managing service line data at ONE Gas</b></p> <p><b>Purpose:</b> In an industry where knowing your system has become a necessity (<i>DIMP, along with increasing rigorous PHMSA reporting requirements</i>), ONE Gas was faced with several challenges capturing and reporting service line data.</p> <p><b>Content:</b> We will discuss our experience implementing a best practice for managing service line data across multiple states for ONE Gas, a natural gas utility company.</p>	Michelle Thomas & Melanie Kittle ONE Gas	Room
1:00 PM 2:15 PM	Mobility	<p style="text-align: center;"><b>Breakout Session 4</b>  <b>Maximo Mobile Asset Manager - Asset Auditing and Management for the Employees Closest to the Equipment</b></p> <p><b>Purpose:</b> NERC CIP v5 required TVA to revise our asset management processes for configuration control and the new process relies heavily on our field personnel to validate the data that is imported into Maximo.</p> <p><b>Content:</b> The session will detail and discuss how and why TVA improved the process with mobility.</p>	Jaclyn Nasoni & Dena Haynes TVA	Room
1:00 PM 2:15 PM	Supply Chain	<p style="text-align: center;"><b>Breakout Session 5</b>  <b>Supply Chain Roadmap &amp; the RFE Process</b></p> <p><b>Purpose:</b> During this session attendees will get a perspective on the latest trends and areas of investment being made by IBM in Maximo Supply Chain applications and ????</p> <p><b>Content:</b> Description</p>	Dean LaPorte IBM	Room
1:00 PM 2:15 PM	Power Generation	<p style="text-align: center;"><b>Breakout Session 6</b>  <b>Implementing the Corrective Action Program (CAP) using Maximo</b></p> <p><b>Purpose:</b> This session will focus on the use of the Condition Reports (Nuc) application within Maximo for our Corrective Action Program (CAP). Our implementation allows for a single point of entry for initial detection and documentation, as well as tracking of all associated corrective action assignments and work orders related to the observed condition.</p> <p><b>Content:</b> We will provide an overview of our process and workflow, concluding with an interactive demonstration of an event with discussion on how this aids in the analysis, tracking, and prevention of recurrence.</p>	Aaron Williams, John Hunt & Ron Paul TVA	Room
1:00 PM 2:15 PM	Training	<p style="text-align: center;"><b>Breakout Session 7</b>  <b>Building Maximo Job Aids / Reference Guides</b></p> <p><b>Purpose:</b> Job Aids allow an individual to quickly access the step by step information necessary to perform a task. Reference Guides provide background information or knowledge necessary to be proficient at a task, in this case, Maximo.</p> <p><b>Content:</b> This breakout session describes how the New York Power Authority uses a combination of these tools to help make the use of Maximo more efficient, productive, and consistent company wide. Direction on how to build these aids will be offered and the group will go through the process of developing a job aid during this session.</p>	George Perry NYPA	Room
1:00 PM 2:15 PM	Manager/ Management	<p style="text-align: center;"><b>Breakout Session 8</b>  <b>Transforming Managements' Thinking About Information in the Asset Management Database</b></p> <p><b>Purpose:</b> This discussion will focus on what information is in the Maximo database that each level of management should be interested in as it relates to meeting operating and maintenance of critical and important assets and resources.</p> <p><b>Content:</b> Description</p>	Bill Olsen MUWG	Room
1:00 PM 2:15 PM	Transportation/ Fleet	<p style="text-align: center;"><b>Breakout Session 9</b>  <b>Transportation/Fleet Round Table Discussion</b></p> <p><b>Purpose:</b> This session offers Transportation/Fleet attendees the opportunity to meet each other and discuss topics important to managing their fleet assets.</p> <p><b>Content:</b> An introduction session where attendees introduce themselves and tell us what they hope to get from the transportation/fleet track, followed by round table discussions on the topics raised by attendees.</p>	Lisa Sovey DTE Energy Carey Clark	Room

<b>DAY 1 – Tuesday, October 31, 2017 (Afternoon Second Sessions)</b>				
2:15 PM 2:45 PM		<b>Networking Afternoon Break Sponsored by</b> An opportunity to network with your peers, share ideas and move to other breakout sessions		<b>Foyer</b>
2:45 PM 4:00 PM	IBM Maximo	<p style="text-align: center;"><b>Breakout Session 10</b> <b>Maximo and IBM Watson IoT Roadmap</b></p> <p><b>Purpose:</b> Maximo User Experience and Watson Analytics - highlighting a new way you do work within Maximo. <b>Content:</b> Using new Work Centers, you can access and complete daily tasks in an innovative user interface. Work Centers contain new process-focused mechanisms to perform Maximo business tasks. These mechanisms provide access to system data and allow you to complete daily tasks in one central location. A new integration to Watson Analytics from the Business Analyst Work Center, along with business critical data sets, provides a seamless process to measure data quality, and explore your Maximo data using Natural Language Processing.</p>	Lisa Stuckless IBM	Room
2:45 PM 4:00 PM	Asset Management	<p style="text-align: center;"><b>Breakout Session 11</b> <b>Title</b></p> <p><b>Purpose:</b> Description <b>Content:</b> Description</p>	Rick Ulrich MUWG	Room
2:45 PM 4:00 PM	General	<p style="text-align: center;"><b>Breakout Session 12</b> <b>Learn How SFPUC Reduced Costs and Improved Availability by Utilizing a Reliability Add-On for Maximo</b></p> <p><b>Purpose:</b> For mitigating asset related risks, SFPUC has implemented the strEAM+ add-on for Maximo which enriches Maximo with all the functionality, analytic capabilities and data content needed for creating optimized maintenance strategies and actionable items. <b>Content:</b> This presentation will show the approach and Maximo add-on applications that have helped SFPUC operate more safe, reliable and cost effective.</p>	Jose Corrales SFPUC	Room
2:45 PM 4:00 PM	General / Asset Management	<p style="text-align: center;"><b>Breakout Session 13</b> <b>Maximo Scheduler Solution Review and Case Study</b></p> <p><b>Purpose:</b> Provide an overview of the current Maximo Scheduler and Scheduler Plus capabilities including a Client Case Study. <b>Content:</b> Description</p>	Client Company  Vikul Banta IBM	Room
2:45 PM 4:00 PM	Supply Chain/ Mobility	<p style="text-align: center;"><b>Breakout Session 14</b> <b>Simple Configurations in Maximo to Enhance User Experience</b></p> <p><b>Purpose:</b> Description <b>Content:</b> Description</p>	Fuzzy Merritt Duke Energy  Jesse Brown TVA	Room
2:45 PM 4:00 PM	Information Technology	<p style="text-align: center;"><b>Breakout Session 15</b> <b>Maximo IT Roundtable Discussion</b></p> <p><b>Purpose:</b> To provide an open roundtable discussion forum for IT attendees. <b>Content:</b> This session will be an open roundtable discussion where IT attendees can share and discuss important Maximo related topics such as past lessons learned, current challenges being faced, upcoming initiatives, and can explore potential opportunities for collaboration and knowledge sharing across the many utilities represented at MUWG Workshops.</p>	Jamie Churchill Mount Pleasant Waterworks	Room
2:45 PM 4:00 PM	Upgrade/ Training	<p style="text-align: center;"><b>Breakout Session 16</b> <b>Upgrading to Maximo 7.6</b></p> <p><b>Purpose:</b> The Lower Colorado River Authority upgraded to Maximo 7.6 in 2017. The core upgrade team worked with IT to create 2 rounds of test systems prior to going live. Personnel from various departments across the company completed detailed test scripts to ensure the stability of the system. <b>Content:</b> LCRA staff will provide a presentation on the planning process and training tips for companies planning for upgrades in the future.</p>	Annie Wooten LCRA	Room
2:45 PM 4:00 PM	Manager/ Management	<p style="text-align: center;"><b>Breakout Session 17</b> <b>Setting Realistic Asset and Resource Performance Goals and Objectives Based on Historical Information (Focusing on Critical Assets and Resources)</b></p> <p><b>Purpose:</b> The use of information from the asset management database should be foundational for setting realistic and measurable achievements. <b>Content:</b> We will discuss and review what information is or should be in the database to support management and supervision development of improvement targets that can be used to measure asset and resource</p>	Bill Olsen MUWG	Room
2:45 PM 4:00 PM	Transportation/ Fleet	<p style="text-align: center;"><b>Breakout Session 18</b> <b>Maximo for Transportation Industry Solution Overview &amp; Roadmap</b></p> <p><b>Purpose:</b> Presentation and Live Maximo show and tell. <b>Content:</b> Participants will be able to ask questions and explore the functionality of this Maximo Industry Solution for managing various types of transportation assets and associated functionality such as maintenance, regulatory, fuel consumption, etc. Part of the session will be a round table discussion on needed features/enhancements to support attendees fleets</p>	Carey Clarke	Room

## Day 2 – Wednesday, November 1, 2017 (Morning)

Time	Track	EVENT/PRESENTATION	Presenter	Location
7:00 AM 8:00 AM	All Attendees	<b>Continental Breakfast Sponsored by MUWG</b>		Salon 1
8:00 AM 8:15 AM	General	<b><u>MUWG Business Information</u></b>  <u>MUWG Chairman</u> <u>MUWG Program Manager</u> <u>IBM Maximo Management Committee Representative</u>	Bobby Shewmake MUWG Chairman Southern Co. Bill Olsen MUWG Program Manager Ron Wallace IBM Maximo Representative	Ballroom
8:15 AM 8:45 AM	General	<b><u>IBM Maximo Presentation</u></b>  <b>Title</b> Description	Terry Saunders IBM	Ballroom
8:15 AM 10:15 AM	Supply Chain	<b><u>Presentation</u></b>  <b><u>Maximo Supply Chain Users Group – General Session</u></b>  <b><u>Maximo Mobile Warehousing (Cycle Counts, Issuing, and Receiving), and Utilizing Maximo as a Procurement Engineering Platform</u></b>  Description	Cristy Bennett OPC  Jesse Brown TVA	Salon
8:45 AM 9:30 AM	General	<b><u>Presentation</u></b>  <b><u>Westar Energy T&amp;D's Enterprise Asset Management Implementation Project</u></b> In 2014, Westar Energy embarked on a transformational Enterprise Asset Management (EAM) project to replace their 25-year old legacy work management system and distribution asset database with Maximo. In addition, the Company was introducing a new Graphic Work Design (GWD) application and a new mobile application, IBM Anywhere. The implementation makes extensive and innovative use of the Maximo, Maximo Spatial, and Maximo Anywhere. Integrations include CSS (Customer Service System), PowerPlan (project costing and asset accounting), PeopleSoft (financial, supply chain, and billing), CGI ARM Scheduler, Schneider Designer, ESRI GIS, TOA (Transmission Outage Application), and Integraph OMS.	Sandy Zordel Westar Energy	Ballroom
9:30 AM 10:15 AM	General	<b><u>Presentation</u></b> <b>Title</b> Description	Presenter Company	Ballroom
10:15 AM 10:45 AM		<b>Morning Break Sponsored by</b> <b>An opportunity to network with your peers and share knowledge/experience</b>		<b>Foyer</b>

<b>DAY 2 – Wednesday, November 1, 2017 (Morning Sessions)</b>				
10:45 AM 12:00 PM	General/ Information Technology	<p align="center"><b>Breakout Session 19</b> <b>Actionable Insights with Maximo Analytic Tools</b></p> <p><b>Purpose:</b> Escalating industrial and competitive pressures require Maximo users to have immediate access to data. Data that enables the users to make the best possible decisions and take the best possible actions. Maximo provides an extensive range of analytic tools to meet the dynamic needs of your users, along with the business needs and regulatory requirements of your organization. These include result sets, KPIs, ad hoc reports along with BIRT, Cognos and Watson Analytics.</p> <p><b>Content:</b> Attend this session to delve into a review of the Maximo analytic tools. Detailed feature comparisons - including deployment, administration, delivered content – will be given along with best practices and demonstrations.</p>	Pam Denny IBM	Room
10:45 AM 12:00 PM	General	<p align="center"><b>Breakout Session 20</b> <b>Nuclear 1 - Title</b></p> <p><b>Purpose:</b> Description <b>Content:</b> Description</p>	Rus Austin TVA	Room
10:45 AM 12:00 PM	General/ Training	<p align="center"><b>Breakout Session 21</b> <b>Developing a Process for Onboarding Planners</b></p> <p><b>Purpose:</b> Onboarding a Planner using a combination of training, training materials, guidance and mentoring. <b>Content:</b> This breakout session describes a program developed by New York Power Authority on how to effectively onboard a Planner and track and guide his / her progression throughout their first year in the position.</p>	George Perry NYPA	Room
10:45 AM 12:00 PM	T&D, Water, Waste Water & Pipelines	<p align="center"><b>Breakout Session 22</b> <b>Maximo for Utilities Transmission and Distribution Solution Review and Roadmap</b></p> <p><b>Purpose:</b> Provide an overview of the current Maximo for Utilities capabilities. <b>Content:</b> IBM Maximo for Utilities focuses on the requirement for the transmission and distribution of Electric, Gas and Water. This session will update attendees on current capabilities along with a roadmap of future functionality and use cases.</p>	Lisa Stuckless & Vincius Garmatz IBM	Room
10:45 AM 12:00 PM	Supply Chain	<p align="center"><b>Breakout Session 23</b> <b>Enmax SCM integration into Compatible Unit Solution Options</b></p> <p><b>Purpose:</b> Enmax is undergoing huge Maximo implementation for the enterprise, one of challenges was to establish an end to end link between contracted units in the CU application which would meeting all the competing expectations and business priorities. <b>Content:</b> The session will cover how Enmax P2P is leveraging Maximo SCM Contracted rates and to see various versions of total cost by toggling the vendor, however when the CUE is pushed to the WO, aggregation happens which avoids an un-manageable volume of Service lines.</p>	Simar Gill & Justin Jacober Enmax	Room
10:45 AM 12:00 PM	General	<p align="center"><b>Breakout Session 24</b> <b>Power Operations - TVA's Power Operations Scheduling Process</b></p> <p><b>Purpose:</b> This session will discuss how TVA is scheduling work in TVA-PWR Ops and the implementation of a different scheduling tool in FY 17. <b>Content:</b> Good for anyone involved in scheduling work and responsible for the execution of the schedule. General scheduling philosophy will also be covered.</p>	Steve Mitchell TVA	Room
10:45 AM 12:00 PM	General	<p align="center"><b>Breakout Session 25</b> <b>Field Work Force Management with Maximo Scheduler and Maximo Anywhere</b></p> <p><b>Purpose:</b> Overview the combined capabilities of Maximo Scheduler and Maximo Anywhere to create a powerful Field Work Force Management solution <b>Content:</b> Maximo Scheduler and Maximo Anywhere are both very capable solutions on their own but together they create a powerful utility grade Field Work Force Management solution. Come to this session to learn more about the latest capabilities.</p>	Vikul Banta & Rahul Desai IBM	Room
10:45 AM 12:00 PM	Manager/ Management	<p align="center"><b>Breakout Session 26</b> <b>Designing/Changing/Adjusting Business Processes based on Management, Supervision and Workforce Performance</b></p> <p><b>Purpose:</b> This will be a discussion with members on how historical information could be used to improve how assets and resources are managed, reported and tracked to make adjustments to programs such as Preventive Maintenance, Predictive and Condition Based Maintenance. <b>Content:</b> We will discuss how members are using information to eliminate maintenance activity that does not add value.</p>	Bill Olsen MUWG	Room
10:45 AM 12:00 PM	Transportation/ Fleet	<p align="center"><b>Breakout Session 27</b> <b>ATCO Presentation - Title</b></p> <p><b>Purpose:</b> Description <b>Content:</b> Description</p>	Facilitator ATCO	Room
12:00 PM 1:00 PM	All attendees	<p><b>Networking Lunch Sponsored by</b> A plated lunch to promote discussion by interest group: Power Gen, T&amp;D, Supply Chain, Water &amp; Waste Water, IT, Fleet and Management</p>		Room



<b><u>DAY 2 – Wednesday, November 1, 2017 (Afternoon Sessions)</u></b>				
1:00 PM 2:15 PM	IBM Maximo	<p align="center"><b><u>Breakout Session 28</u></b>  <b><u>Why Migrate to Maximo 7.6?</u></b></p> <p><b><u>Purpose:</u></b> Take users through the enhancements delivered in Maximo 7.6 with a focus on the additional functionality delivered to help users drive their business cases for upgrading to the current version of the Maximo platform.  <b><u>Content:</u></b> This breakout session will demonstrate many of the new features and capabilities of Maximo 7.6.</p>	IBM Demo Room Staff	Room
1:00 PM 2:15 PM	General	<p align="center"><b><u>Breakout Session 29</u></b>  <b><u>Title</u></b></p> <p><b><u>Purpose:</u></b> Description  <b><u>Content:</u></b> Description</p>	Clay Cook MUWG	Room
1:00 PM 2:15 PM	Power Generation	<p align="center"><b><u>Breakout Session 30</u></b>  <b><u>Nuclear 2 - Title</u></b></p> <p><b><u>Purpose:</u></b> Description  <b><u>Content:</u></b> Description</p>	Rus Austin TVA	Room
1:00 PM 2:15 PM	General/ Information Technology	<p align="center"><b><u>Breakout Session 31</u></b>  <b><u>Tips, Queries and Experience of an IBM Audit to Maintain License Compliance</u></b></p> <p><b><u>Purpose:</u></b> In 2015 ENMAX underwent a lengthy IBM Audit for License Compliance. The key findings from this process will help all Maximo customers keep in compliance and be ready for an audit when it happens.  <b><u>Content:</u></b> The presentation describes the process, the costs involved, and the advance preparation that was done to ensure compliance. The session will include an introduction to the License Usage Monitor Application which now comes with version 7.6.0.6.</p>	Ken Thomson Enmax	Room
1:00 PM 2:15 PM	Supply Chain	<p align="center"><b><u>Breakout Session 32</u></b>  <b><u>Supply Chain Question &amp; Answer Session</u></b></p> <p><b><u>Purpose:</u></b> A general question and answer session for any Maximo supply chain related topic.  <b><u>Content:</u></b> Supply Chain question and answer session. Attendees should bring their questions and be prepared to participate in the discussion.</p>	MSCUG Steering Committee Members	Room
1:00 PM 2:15 PM	General/Water, Waste Water & Pipelines	<p align="center"><b><u>Breakout Session 33</u></b>  <b><u>IBM Maximo Spatial Asset Management Review and Roadmap</u></b></p> <p><b><u>Purpose:</u></b> Review of current capabilities and results achieved by integrating Maximo and GIS along with a roadmap of future capabilities.  <b><u>Content:</u></b> Asset management can be enhanced with the integration of Maximo and GIS by providing an operational view of our assets based on current state/condition and overall health. Maximo's rich information about our assets can be visualized in ways that bring them to our attention, help us prioritize work by physical locations, understand how long problems have existed, and help. This session includes a live demo of Maximo Spatial built on Esri's ArcGIS server technology along with an overview of future functionality and use cases.</p>	Lisa Stuckless & Joao Maior IBM	Room
1:00 PM 2:15 PM	T&D/ Generation	<p align="center"><b><u>Breakout Session 34</u></b>  <b><u>Title</u></b></p> <p><b><u>Purpose:</u></b> Description  <b><u>Content:</u></b> Description</p>	Rick Ulrich MUWG	Room
1:00 PM 2:15 PM	Manager/ Management	<p align="center"><b><u>Breakout Session 35</u></b>  <b><u>Applying Asset and Resource Information to influence Work Cultural Change</u></b></p> <p><b><u>Purpose:</u></b> The Asset Management Database structure and related data defines the relationship between management and supervision and how the workforce performs  <b><u>Content:</u></b> Using Maximo to understand what is or is not working well becomes evident the more you look at the information and the more you understand how the data base reflects your organization's ability to improve.</p>	Bill Olsen MUWG	Room
1:00 PM 2:15 PM	Transportation/ Fleet	<p align="center"><b><u>Breakout Session 36</u></b>  <b><u>Transportation/Fleet Panel Discussion</u></b></p> <p><b><u>Purpose:</u></b> Description  <b><u>Content:</u></b> Description</p>	Lisa Sovey DTE ?? ATCO Carey Clarke	Room
2:15 PM 2:45 PM	<p align="center"><b>Networking Afternoon Break Sponsored by</b>            An opportunity to network with your peers, share ideas and move to other breakout sessions</p>			Foyer

<b>DAY 2 – Wednesday, November 1, 2017 (Afternoon Second Sessions)</b>				
2:45 PM 4:00 PM	IBM Maximo	<p align="center"><b>Breakout Session 37</b></p> <p align="center"><b><u>Building Effective Maximo Result Sets &amp; Maximo Start Center Configuration</u></b></p> <p><b>Purpose:</b> Demo to users how Results Sets are leveraged in Maximo to retrieve data that is important to their business operations along with the configuration capabilities possible with start centers.</p> <p><b>Content:</b> Result sets in Maximo drive so many areas of the product. Understanding basics of creating, viewing, modifying and sharing queries is a very powerful part of the Maximo set of tools and can be leveraged throughout the product. Maximo Start Centers provide end users with essential key information in a production Maximo environment. Learning how to fully leverage Start Centers can greatly benefit all types of Maximo users.</p>	IBM Demo Room Staff	Room
2:45 PM 4:00 PM	Asset Management	<p align="center"><b>Breakout Session 38</b></p> <p align="center"><b><u>Unlocking the keys to a successful Asset Management Program (Repeated Day 1 – Session 2)</u></b></p> <p><b>Purpose:</b> How to recognize the need and build a plan/project to change the business and the work culture to achieve a successful asset management program.</p> <p><b>Content:</b> Description</p>	Clay Cook & Rick Ulrich MUWG	Room
2:45 PM 4:00 PM	General	<p align="center"><b>Breakout Session 39</b></p> <p align="center"><b><u>Capturing Lessons Learned in Maximo</u></b></p> <p><b>Purpose:</b> This session describes how TVA was able to make use of the Solutions Application within Maximo to collect Lessons Learned and Operating Experiences.</p> <p><b>Content:</b> The configuration performed to allow association with asset classes, for displaying on Work Orders and Condition Reports, and include on Work Order Print will be described. The session concludes with our reason for incorporating this into Maximo and why we believe having this data in Maximo can prevent events.</p>	John Hunt TVA	Room
2:45 PM 4:00 PM	Upgrade/Water, Waste Water & Pipelines	<p align="center"><b>Breakout Session 40</b></p> <p align="center"><b><u>Upgrading Maximo - It's not an IT Project - A Functional Approach in Upgrading to ver. 7.6</u></b></p> <p><b>Purpose:</b> Albuquerque-Bernalillo County Water Utility Authority has recently completed Phase I of its upgrade to Maximo 7.6 from version 6.25. Unlike past upgrades that were undertaken as an IT project; the Water Authority decided early on to take a functional approach, based on the desired outcomes by the actual users and managers who rely on Maximo.</p> <p><b>Content:</b> This presentation will highlight the challenges encountered, victories won and lessons learned in pursuit of these goals during this upgrade.</p>	Mark Winslow Albuquerque- Bernalillo County Water Utility Authority	Room
2:45 PM 4:00 PM	Supply Chain	<p align="center"><b>Breakout Session 41</b></p> <p align="center"><b><u>Open Supply Chain Breakout Session - Title</u></b></p> <p><b>Purpose:</b> Description</p> <p><b>Content:</b> Description</p>	Facilitator Company	Room
2:45 PM 4:00 PM	Mobility	<p align="center"><b>Breakout Session 42</b></p> <p align="center"><b><u>Maximo Mobility/Anywhere Solution Review</u></b></p> <p><b>Purpose:</b> IBM Maximo Anywhere (Mobility) product update. For Enterprise Asset Management (EAM), the next frontier is mobility: taking advantage of various mobile technologies to increase productivity, reduce errors by capturing data at the work source and identify problems before they happen.</p> <p><b>Content:</b> This session will look into various IBM mobility offerings and in-depth look at our flagship offering Maximo Anywhere. We will provide an overview of the Maximo Anywhere strategy and evolution, latest product updates and improvements. We will also talk about our future direction and investments as well as the ecosystem we have built in this space.</p>	Rahul Desai & Vikul Banta IBM	Room
2:45 PM 4:00 PM	Power Generation	<p align="center"><b>Breakout Session 43</b></p> <p align="center"><b><u>Maximo for Nuclear Power Update</u></b></p> <p><b>Purpose:</b> Description</p> <p><b>Content:</b> Description</p>	Facilitator IBM	Room
2:45 PM 4:00 PM	Manager/ Management	<p align="center"><b>Breakout Session 44</b></p> <p align="center"><b><u>Why and How Management Needs to Use Asset and Resource Information to Determine the Areas and Level of Training for Themselves, Supervisors and Crafts</u></b></p> <p><b>Purpose:</b> A major finding within our industry sector is insufficiently trained staff at all levels. Many training programs are ineffective because the training is not focused by management to meet current and future business requirements.</p> <p><b>Content:</b> This working session and discussion can be used to create criteria for management's involvement with the objectives for staff training, which is essential for the successful use of the Asset and Resource database configuration and use.</p>	Bill Olsen MUWG	Room
2:45 PM 4:00 PM	Transportation/ Fleet	<p align="center"><b>Breakout Session 45</b></p> <p align="center"><b><u>Open Transportation/Fleet Breakout Session - Title</u></b></p> <p><b>Purpose:</b> Description</p> <p><b>Content:</b> Description</p>	Facilitator Company	Room
4:00 PM 4:15 PM	General	<b>CLOSING REMARKS – DOOR PRIZES</b>		<b>Ballroom</b>