



2017 Fall Conference
Hosted by

TVA

October 30th – November 2nd

Conference Theme

“Translating Maximo Data into Feedback for Action
and
Adjusting Business Practices to Support Cultural
Change Based on Maximo Data”

(Including 37 breakouts with “live” Maximo)

Special Activities

MUWG First Timers Orientation
Monday, Oct 30th - 4:30 PM to 5:00 PM
Location: Governors D

MUWG Hospitality Night – Sponsored by EY
Monday, Oct. 30th - 5:30 PM to 9:00 PM
Location: Governors C
Cocktails and “Lite Bites” provided

Vendor Night
Tuesday, Oct. 31st
Location: Governors Ballroom
Meet the Vendors and enjoy a full buffet and open bar
Open Bar Starts at 5:00 PM and Dinner Buffet at 5:30 until 9:00 PM
Meet over 30 Vendors that provide products and services associated with Maximo

MUWG Training Programs
Thursday, Nov. 2nd - 8:00 AM to 3:00 PM
Continental Breakfast 7:00 to 8:00 AM – Location: Governors Chamber BCD

- **Maximo Asset Management Training for Managers, Engineers & Supervisors – Bill Olsen – Location: Ryman Studio AB**
- **Planner Scheduler Certification - Level 1 Training – Clay Cook – Location: Ryman Studio DE**
- **Planner Scheduler Certification - Level 2 Training – Rick Ulrich – Location: Ryman Studio FG**
- **Supply Chain Training – Maximo Supply Chain Overview with an emphasis on Contracts – Joe Jordan – Location: Ryman Studio HI**

IoT for Energy & Utilities Development Partner Meeting
Thursday, Nov. 2nd - 8:00 AM to 12:00 PM
Location: Ryman Studio C

IBM Maximo Nuclear Power Development Partner Meeting
Thursday, Nov. 2nd - 8:00 AM to 3:30 PM
Location: Ryman Studio K

IBM Maximo for Utilities & Spatial Development Partner Meeting
Thursday, Nov. 2nd - 8:15 AM to 10:00 AM – Utilities
10:15 AM to Noon – Location Based Services (Spatial, Linear & Anywhere)
Location: Ryman Studio L

IBM Maximo Demonstration Room
Location: Ryman Studio G
Tuesday, Oct. 31st - 1:00 PM to 4:30 PM
Wednesday, Nov. 1st - 10:15 AM to 4:00 PM

Demo Room Schedule

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|--|------------------------------|---|
| Tuesday | 1:00 PM 2:15 PM | Maximo 7.6 - Work and Asset Management |
| | 2:45 PM 4:00 PM | Scheduler - Anywhere |
| Wednesday | 10:45 AM 12:00 PM | Utilities / Nuclear |
| | 1:00 PM 2:15 PM | Maximo 7.6 - Supply Chain lot for Energy & Utilities |
| | 2:45 PM 4:00 PM | Transportation |
| The demo room provides an open forum for questions and answers. There are no scheduled presentations, but please bring your questions during the hours scheduled for each subject." | | |

Day 1 – Tuesday, October 31, 2017 (Morning Sessions)

| Time | Track | EVENT/PRESENTATION | Presenter | Location |
|----------------------|--------------------------------|---|---|---------------------|
| 7:00 AM 8:00 AM | All Attendees | Final Registration/Continental Breakfast Sponsored by MUWG | | Governors South |
| 8:00 AM 8:15 AM | General | <p style="text-align: center;">Opening Remarks/Introduction/Opportunities, Workshop Objectives, New Management Committee Members</p> <ul style="list-style-type: none"> • Introductions • Agenda updates | Bobby Shewmake MWUG Chairman Southern Co. | Governors North |
| 8:15 AM 8:45 AM | General | <p style="text-align: center;"><u>TVA Keynote Presentation</u></p> <p style="text-align: center;">"How TVA is using Maximo data to improve Asset Reliability"</p> <p>Sustaining asset reliability requires a relentless focus and commitment to maintaining high standards on configuration management, leveraging technology and information to mitigate and understand risk, and adhering to work management processes. Success depends on how well an organization optimizes and focus resources on the most critical work.</p> | Kris Edmondson TVA | Governors North |
| 8:45 AM 9:30 AM | General | <p style="text-align: center;"><u>Presentation</u></p> <p style="text-align: center;"><u>The Key to Unlocking Asset Availability Improvements: Business & IT Collaboration</u></p> <p>A "build it and they will come" mentality can result in wasted time and effort while trust-based relationships with genuine collaboration greatly increase IT's value proposition to the business. Specifically, TVA has implemented a service line management approach that facilitates improved alignment of business needs and IT capabilities.</p> | Clay Deloach TVA | Governors North |
| 9:30 AM 10:15 AM | General | <p style="text-align: center;"><u>Presentation</u></p> <p style="text-align: center;"><u>Leadership in OCM/Business Process Changes /R&R/KPI's as Critical Success Factors in Technology Projects</u></p> <p>Articles and anecdotal stories across the industries bring up the lack of strong leadership and commitment in the areas of the Organizational Change Management, Business Process and supporting roles and responsibilities changes as important reasons for limited success of technology projects. Absence of well-articulated and measurable KPIs are another contributing factor which seems to be lacking as a lever to support and sustain the change once the technology is put in place. The presentation will provide an overview of the breadth and depth of change and key strategies that were put in place to effectively introduce, evolve and support the change over time.</p> | Kris Kumarasinghe & Mirela Hiti Enmax | Governors North |
| 10:15 AM 10:45 AM | | <p style="text-align: center;">Morning Break Sponsored by Genesis Solutions</p> <p style="text-align: center;">An opportunity to network with your peers and share knowledge/experience</p> | | Governors Lobby |
| 10:45 AM 12:00 PM | Power Generation | <p style="text-align: center;"><u>Power Generation Kick-Off Session</u></p> <p>The Power Generation Kickoff serves two purposes. First, it offers the opportunity for power generation attendees to meet and network and secondly learn more about how different utilities are using Maximo. There will be panel discussion by three members sharing how Maximo is being used to support all aspects of asset management.</p> | Moderator Ron Wallace IBM | Governors North |
| 10:45 AM 12:00 PM | Electric Trans. & Distribution | <p style="text-align: center;"><u>Transmission/Distribution Kick-Off Session</u></p> <p>This Kickoff Session is an opportunity to Network with others attending from Transmission and Distribution. Key questions will be raised for group discussion that address current challenges facing T&D organizations. A brief introduction of T&D sessions at this workshop will be reviewed followed by some panel discussion with members sharing how Maximo is being deployed effectively.</p> | Moderator Terry Saunders IBM | Magnolia Ballroom |
| 10:45 AM 12:00 PM | Supply Chain | <p style="text-align: center;"><u>Supply Chain Kick-Off Session</u></p> <p>An introduction of the Maximo Supply Chain User Group steering committee & introductions from first time participants, changes to the Supply Chain Track at MUWG Workshops, followed by a brief discussion on upcoming Supply Chain Breakout Sessions.</p> | Moderator Cristy Bennett OPC | Ryman Studio L |
| 10:45 AM 12:00 PM | Water, Waste Water & Pipelines | <p style="text-align: center;"><u>Water, Waste Water and Pipelines Kick-Off Session</u></p> <p>An overview of the upcoming Water, Waste Water & Pipeline breakout sessions, followed by an introduction of Water, Waste Water & Pipeline members. Then, based upon discussion and topics of interest identified during the introductions, we will have a facilitated discussion on some of the topics.</p> | Moderators Mel Bennett Mount Pleasant Water Works Wayde Prejean Kinder Morgan | Ryman Studio A |
| 10:45 AM 12:00 PM | Information Technology | <p style="text-align: center;"><u>Information Technology Kick-Off Session</u></p> <p>Introduction of IT members at this workshop followed, by an overview of upcoming Manager/Management breakout sessions. Then, based upon discussion and topics of interest identified during the introductions, we will have a facilitated discussion on some of the topics.</p> | Moderator Ken Gendreau SCANA | Governors Chamber B |
| 10:45 AM 12:00 PM | Manager/Management | <p style="text-align: center;"><u>Management Kick-Off Session</u></p> <p>The kick-off meeting will be used for introductions and to frame the expectations for the Management and Supervision that intend to participate in the Management Track. A review of each the management track sessions and expectations will be reviewed. Participants will have the opportunity to share what their organizations are doing to engage management.</p> | Moderator Steve Reasor TVA | Governors Chamber C |

DAY 1 – Tuesday, October 31, 2017 (Afternoon First Sessions)

**** Grey shaded Breakout Session's indicate that Maximo 7.5 or 7.6 will be demonstrated as part of the session ****

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|---------------------|--------------------------|--|---|------------------------|
| 12:00 PM 1:00 PM | All attendees | Networking Lunch Sponsored by KPMG A plated lunch to promote discussion by interest group: Power Gen, T&D, Supply Chain, Water & Waste Water, IT and Transportation/Fleet | | Governors South |
| 1:00 PM 2:15 PM | General | <p style="text-align: center;">Breakout Session 1 Highlighting the Value of Maximo</p> <p>Purpose: Have you been tasked to justify the value of Maximo? To your manager, the senior management team, or to Maximo users themselves – including technicians, supervisors and clerks? Join us in this dynamic, engaging session to hear best practices, and engage with other clients in sharing best failures and successes!</p> <p>Content: This session will explore the myriad of ways you can highlight that value including; streamlined workflow practices, responsive work centers and visual, engaging analytics.</p> | Pam Denny IBM | Governors Chamber B |
| 1:00 PM 2:15 PM | Asset Management | <p style="text-align: center;">Breakout Session 2 Unlocking the keys to a successful Asset Management Program (Repeated Day 2 – Session 38)</p> <p>Purpose: How to recognize the need and build a plan/project to change the business and the work culture to achieve a successful asset management program.</p> <p>Content: This session will discuss approaches and the need to build a plan/formal project to change the business and culture to help guarantee a successful asset management program and Maximo implementation.</p> | Clay Cook MUWG | Ryman Studio C |
| 1:00 PM 2:15 PM | General | <p style="text-align: center;">Breakout Session 3 Using PM's and Job Plans to Improve Asset Performance (Repeated Day 2 – Session 40)</p> <p>Purpose: Using the PM and JP applications to improve Asset performance and lower cost.</p> <p>Content: A group discussion on how using the PM application, in conjunction with well written Job Plans, can enhance reliability and lower cost of maintaining assets.</p> | Rick Ulrich MUWG | Ryman Studio A |
| 1:00 PM 2:15 PM | Mobility | <p style="text-align: center;">Breakout Session 4 Maximo Mobile Asset Manager - Asset Auditing and Management for the Employees Closest to the Equipment</p> <p>Purpose: NERC CIP v5 required TVA to revise our asset management processes for configuration control and the new process relies heavily on our field personnel to validate the data that is imported into Maximo.</p> <p>Content: The session will detail and discuss how and why TVA improved the process with mobility.</p> | Jaclyn Nasoni & Dena Haynes TVA | Ryman Studio J |
| 1:00 PM 2:15 PM | Supply Chain | <p style="text-align: center;">Breakout Session 5 Supply Chain Roadmap & The RFE Process</p> <p>Purpose: IBM Maximo Supply Chain update and understanding the RFE process.</p> <p>Content: Where did my Enhancement Request end up? This session will begin with a short update to the Maximo Supply Chain roadmap. We will then take a deep dive into the Request for Enhancement portal, focusing on both the external and internal RFE processes. This will include a live demo of the RFE tool covering the creation, viewing, exporting and voting for Maximo RFEs. Next would be a discussion on how to decide whether a feature should be a RFE rather than client specific configuration. Lastly, we would like to have an open discussion on how best to prioritize RFEs going forward.</p> | Dean LaPorte IBM | Ryman Studio L |
| 1:00 PM 2:15 PM | Power Generation | <p style="text-align: center;">Breakout Session 6 Implementing the Corrective Action Program (CAP) using Maximo</p> <p>Purpose: This session will focus on the use of the Condition Reports (NUC) application within Maximo for our Corrective Action Program (CAP). Our implementation allows for a single point of entry for initial detection and documentation, as well as tracking of all associated corrective action assignments and work orders related to the observed condition.</p> <p>Content: We will provide an overview of our process and workflow, concluding with an interactive demonstration of an event with discussion on how this aids in the analysis, tracking, and prevention of recurrence.</p> | Aaron Williams, John Hunt & Ron Paul TVA | Ryman Studio K |
| 1:00 PM 2:15 PM | Training | <p style="text-align: center;">Breakout Session 7 Building Maximo Job Aids / Reference Guides</p> <p>Purpose: Job Aids allow an individual to quickly access the step by step information necessary to perform a task. Reference Guides provide background information or knowledge necessary to be proficient at a task, in this case, Maximo.</p> <p>Content: This breakout session describes how the New York Power Authority uses a combination of these tools to help make the use of Maximo more efficient, productive, and consistent company wide. Direction on how to build these aids will be offered and the group will go through the process of developing a job aid during this session.</p> | George Perry NYPA | Ryman Studio H |
| 1:00 PM 2:15 PM | Manager/ Management | <p style="text-align: center;">Breakout Session 8 Transforming Managements' Thinking About Information in the Asset Management Database</p> <p>Purpose: This discussion will focus on what information is in the Maximo database that each level of management should be interested in as it relates to meeting operating and maintenance of critical and important assets and resources.</p> <p>Content: This a group discussion on information/data in the Maximo database and it's importance to each level of Management in managing critical assets and resources to meet operating and maintenance requirements.</p> | Bill Olsen MUWG | Governors Chamber C |
| 1:00 PM 2:15 PM | Transportation/ Fleet | <p style="text-align: center;">Breakout Session 9 Maximo for Transportation Industry Solution Overview & Roadmap</p> <p>Purpose: Presentation and Live Maximo show and tell.</p> <p>Content: Participants will be able to ask questions and explore the functionality of this Maximo Industry Solution for managing various types of transportation assets and associated functionality such as maintenance, regulatory, fuel consumption, etc. Part of the session will be a round table discussion on needed features/enhancements to support attendees fleets</p> | Carey Clarke Facilitator | Ryman Studio B |

DAY 1 – Tuesday, October 31, 2017 (Afternoon Second Sessions)

| 2:15 PM 2:45 PM | | Networking Afternoon Break Sponsored by MUWG An opportunity to network with your peers, share ideas and move to other breakout sessions | | Governors Lobby |
|--------------------|---|--|--|------------------------|
| 2:45 PM 4:00 PM | IBM Maximo | Breakout Session 10 IBM Maximo Product Update Purpose: IBM Maximo Roadmap - Planning Your Future with Maximo Asset Management Content: This session will provide insight into the strategic direction of Maximo. Learn about the newly released and upcoming year's deliverables across the portfolio, including investments in new Innovation and Technology advancements (Internet of Things & weather), Extending and Enhancing Core Capabilities, Expanding beyond EAM and Continued focus on Industry Solutions. Hear about the Maximo Product Roadmap, SaaS offerings and Release Lifecycle updates. | Lisa Stuckless IBM | Governors Chamber B |
| 2:45 PM 4:00 PM | T&D, Water, Waste Water & Pipelines | Breakout Session 11 Transmission Logging and Clearance Management using Maximo Purpose: GRE has built a robust and integrated system within Maximo to allow the Transmission System Operations group to complete these core tasks, while leveraging integrations with existing asset and location data, work orders, and generation outage records. Content: The session will detail how Maximo core functionality and configurations are used to maintain detailed logs of system events, record outages, and manage clearances to ensure the safety of personnel and the reliability of the grid. | Jade Warren Great River Energy | Ryman Studio C |
| 2:45 PM 4:00 PM | General | Breakout Session 12 IoT of Energy & Utilities IFE "What's New in Asset Performance Management" Purpose: IFE is a Utilities Industry Platform with Prebuilt Advanced Analytic Models providing decision support. Content: Learn about the Geneva Release; Roadmap and customer deployments supporting Predictive Maintenance; Asset Health & Risk; Asset Investment Scenarios for Capital Investment Planning; Connectivity Analysis mapping assets to customer and Wind Farm 360 Operations and Maintenance. | Terry Saunders IBM | Ryman Studio A |
| 2:45 PM 4:00 PM | General / Asset Management | Breakout Session 13 APS's Transmission and Distribution Scheduling Journey from Whiteboards and Spreadsheets to IBM Maximo Scheduler Purpose: Provide a real world case study of a IBM Maximo Scheduler implementation. Content: This session will cover how Arizona Public Service aligned standard work management and scheduling strategies across multiple departments and locations by leveraging the IBM Maximo Scheduler. Additionally, IBM Offering Management will provide a product overview including the roadmap. | Tom Press APS Vikul Banta IBM | Ryman Studio J |
| 2:45 PM 4:00 PM | Supply Chain/ Mobility | Breakout Session 14 Simple Configurations in Maximo to Enhance User Experience Purpose: This break-out will provide examples of simple solutions to common Supply Chain needs that can be implemented in Maximo primarily through configuration. Maximo has powerful configuration capability that is intended to make it a very versatile tool. These examples will help you fill in the process gaps where the base functionality does not meet your unique need or process. Content: This break-out will contain presentation, discussion, question & answer, and live demonstration of Maximo. | Fuzzy Merritt Duke Energy Jesse Brown TVA | Ryman Studio L |
| 2:45 PM 4:00 PM | Nuclear/Power Generation | Breakout Session 15 Getting Data to the Right Place Purpose: This session will discuss how TVA is eliminating 3rd party software that is used to maintain certain qualities of equipment data. Content: How TVA is implementing the reliability and environment classification of equipment in the Locations application. | Rus Austin TVA | Ryman Studio K |
| 2:45 PM 4:00 PM | Upgrade/ Training | Breakout Session 16 Upgrading Maximo - It's not an IT Project - Functional Approaches in Upgrading to ver. 7.6 Purpose: Albuquerque-Bernalillo County Water Utility Authority has recently completed Phase I of its upgrade to Maximo 7.6 from version 6.25. Unlike past upgrades that were undertaken as an IT project; the Water Authority decided early on to take a functional approach, based on the desired outcomes by the actual users and managers who rely on Maximo. The Lower Colorado River Authority upgraded to Maximo 7.6 in 2017. The core upgrade team worked with IT to create 2 rounds of test systems prior to going live. Personnel from various departments across the company completed detailed test scripts to ensure the stability of the system. Content: This session will highlight both company's challenges encountered, victories won and lessons learned in pursuit of these goals during their upgrades. | Mark Winslow Albuquerque- Bernalillo County Water Utility Authority Annie Wooten LCRA | Ryman Studio H |
| 2:45 PM 4:00 PM | Manager/ Management | Breakout Session 17 Setting Realistic Asset and Resource Performance Goals and Objectives Based on Historical Information (Focusing on Critical Assets and Resources) Purpose: The use of information from the asset management database should be foundational for setting realistic and measurable achievements. Content: We will discuss and review what information is or should be in the database to support management and supervision development of improvement targets that can be used to measure asset and resource | Bill Olsen MUWG | Governors Chamber C |
| 2:45 PM 4:00 PM | Transportation/ Fleet | Breakout Session 18 Configuring Fleet Start Centers that Add Value Purpose: Building Fleet Start Centers which add value to the Fleet organization. Content: This session will show how to configure and discuss Start Center results sets and other portlets that AEP has found to be beneficial to their Fleet organization. | Darcie McGinnis AEP | Ryman Studio B |

Day 2 – Wednesday, November 1, 2017 (Morning)

| Time | Track | EVENT/PRESENTATION | Presenter | Location |
|----------------------|---------------|---|---|-----------------|
| 7:00 AM 8:00 AM | All Attendees | Continental Breakfast Sponsored by MUWG | | Governors South |
| 8:00 AM 8:15 AM | General | <u>MUWG Business Information</u> <u>MUWG Chairman</u> <u>MUWG Program Manager</u> <u>IBM Maximo Management Committee Representative</u> | Bobby Shewmake MUWG Chairman Southern Co. Bill Olsen MUWG Program Manager Ron Wallace IBM Maximo Representative | Governors North |
| 8:15 AM 8:45 AM | General | <u>IBM Maximo Presentation</u> <u>IBM Innovations and Investments extend the value of Maximo</u> IBM is working to add cognitive capabilities to Maximo. Visual Analytics for Drone Inspections; Extending the Asset Registry using Blockchain for smart contract governance; Cognitive Analytics for Decision Support and Wearables for Safety Insights. Learn what is being done and the possibilities as Watson becomes more and more a part of Maximo. | Terry Saunders IBM | Governors North |
| 8:15 AM 10:15 AM | Supply Chain | <u>Presentation</u> <u>Maximo Supply Chain Users Group – General Session</u> <u>Maximo Mobile Warehousing (Cycle Counts, Issuing, and Receiving) – TVA</u> TVA will provide an overview and live demo of their Maximo Mobile Warehouse application. This application operates on iOS devices and utilizes small barcode scanners and mobile battery operated label printers. Cycle counts, issuing, and receiving functionality will be demonstrated. Additionally, TVA IT resources will be available to answer technical questions about how these custom applications were developed. <u>DUKE's Inventory Mobile Suite</u> Duke Energy's Supply Chain organization recently deployed a suite of in-house, custom built mobile warehousing applications supporting the Transmission, Distribution Electric, Distribution Gas, Fossil and Hydro operations across 254 locations, 326 employees and six states. The applications cover the Receiving, Issuing (Walk-up, Work Order and Picking), Returns, Bin Management, Cycle Counting (Ad-Hoc and Planned) and Quick Search functional areas of warehousing. These applications were developed using an Agile approach and will be demonstrated and the design criteria used for their development discussed. | Cristy Bennett OPC Jesse Brown TVA Chet Johnson Duke | Ryman Studio L |
| 8:45 AM 9:30 AM | General | <u>Presentation</u> <u>Westar Energy T&D's Enterprise Asset Management Implementation Project</u> In 2014, Westar Energy embarked on a transformational Enterprise Asset Management (EAM) project to replace their 25-year old legacy work management system and distribution asset database with Maximo. In addition, the Company was introducing a new Graphic Work Design (GWD) application and a new mobile application, IBM Anywhere. The implementation makes extensive and innovative use of the Maximo, Maximo Spatial, and Maximo Anywhere. Integrations include CSS (Customer Service System), PowerPlan (project costing and asset accounting), PeopleSoft (financial, supply chain, and billing), CGI ARM Scheduler, Schneider Designer, ESRI GIS, TOA (Transmission Outage Application), and Intergraph OMS. | Sandy Zordel Westar Energy | Governors North |
| 9:30 AM 10:15 AM | General | <u>Presentation</u> <u>Continuous/Process Improvement: Using Maximo to Solve Inefficiencies Managing Service Line Data at ONE Gas</u> In an industry where knowing your system has become a necessity (<i>DIMP, along with increasing rigorous PHMSA reporting requirements</i>), ONE Gas was faced with several challenges capturing and reporting service line data. We will discuss our experience implementing a best practice for managing service line data across multiple states for ONE Gas, a natural gas utility company. | Michelle Thomas & Melanie Kittle ONE Gas | Governors North |
| 10:15 AM 10:45 AM | | Morning Break Sponsored by Cohesive Solutions An opportunity to network with your peers and share knowledge/experience | | Governors Lobby |

DAY 2 – Wednesday, November 1, 2017 (Morning Sessions)

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|--|---|---|--|------------------------|
| 10:45 AM 12:00 PM | General/ Information Technology | Breakout Session 19 Actionable Insights with Maximo Analytic Tools | Pam Denny IBM | Governors Chamber B |
| <p>Purpose: Escalating industrial and competitive pressures require Maximo users to have immediate access to data. Data that enables the users to make the best possible decisions and take the best possible actions. Maximo provides an extensive range of analytic tools to meet the dynamic needs of your users, along with the business needs and regulatory requirements of your organization. These include result sets, KPIs, ad hoc reports along with BIRT, Cognos and Watson Analytics.</p> <p>Content: Attend this session to delve into a review of the Maximo analytic tools. Detailed feature comparisons - including deployment, administration, delivered content – will be given along with best practices and demonstrations.</p> | | | | |
| 10:45 AM 12:00 PM | Nuclear/Power Generation | Breakout Session 20 Combining Maximo Data with Other Sources for Actionable Results | Rus Austin TVA | Ryman Studio C |
| <p>Purpose: There are times when Maximo is not the sole source of information, other sources of data need to be combined with Maximo data to meet the needs of the organization.</p> <p>Content: This session will show how TVA has pulled in Clearance and Schedule information to provide a real time source for Operators to use.</p> | | | | |
| 10:45 AM 12:00 PM | General/ Training | Breakout Session 21 Developing a Process for Onboarding Planners | George Perry NYPA | Ryman Studio A |
| <p>Purpose: Onboarding a Planner using a combination of training, training materials, guidance and mentoring.</p> <p>Content: This breakout session describes a program developed by New York Power Authority on how to effectively onboard a Planner and track and guide his / her progression throughout their first year in the position.</p> | | | | |
| 10:45 AM 12:00 PM | T&D, Water, Waste Water & Pipelines | Breakout Session 22 Maximo for Utilities Transmission and Distribution Solution Review and Roadmap | Lisa Stuckless & Vinicius Garmatz IBM | Ryman Studio J |
| <p>Purpose: Provide an overview of the current Maximo for Utilities capabilities.</p> <p>Content: IBM Maximo for Utilities focuses on the requirement for the transmission and distribution of Electric, Gas and Water. This session will update attendees on current capabilities along with a roadmap of future functionality and use cases.</p> | | | | |
| 10:45 AM 12:00 PM | Supply Chain | Breakout Session 23 Maximo Supply Chain Users Group – General Session (Continued) | Jesse Brown TVA Chet Johnson Duke | Ryman Studio L |
| <p>Purpose: Maximo Mobile Warehousing (Cycle Counts, Issuing, and Receiving) - TVA DUKE's Inventory Mobile Suite</p> <p>Content: This is a continuation of the Supply Chain General Session.</p> | | | | |
| 10:45 AM 12:00 PM | General | Breakout Session 24 Power Operations - TVA's Power Operations Scheduling Process | Steve Mitchell TVA | Ryman Studio K |
| <p>Purpose: This session will discuss how TVA is scheduling work in TVA-PWR Ops and the implementation of a different scheduling tool in FY 17.</p> <p>Content: Good for anyone involved in scheduling work and responsible for the execution of the schedule. General scheduling philosophy will also be covered.</p> | | | | |
| 10:45 AM 12:00 PM | General | Breakout Session 25 Field Work Force Management with Maximo Scheduler and Maximo Anywhere | Vikul Banta & Rahul Desai IBM | Ryman Studio H |
| <p>Purpose: Overview the combined capabilities of Maximo Scheduler and Maximo Anywhere to create a powerful Field Work Force Management solution</p> <p>Content: Maximo Scheduler and Maximo Anywhere are both very capable solutions on their own but together they create a powerful utility grade Field Work Force Management solution. Come to this session to learn more about the latest capabilities.</p> | | | | |
| 10:45 AM 12:00 PM | Manager/ Management | Breakout Session 26 Designing/Changing/Adjusting Business Processes based on Management, Supervision and Workforce Performance | Bill Olsen MUWG | Governors Chamber C |
| <p>Purpose: This will be a discussion with members on how historical information could be used to improve how assets and resources are managed, reported and tracked to make adjustments to programs such as Preventive Maintenance, Predictive and Condition Based Maintenance.</p> <p>Content: We will discuss how members are using information to eliminate maintenance activity that does not add value.</p> | | | | |
| 10:45 AM 12:00 PM | Transportation/ Fleet | Breakout Session 27 Maximo for Transportation Implementation for ATCO Fleet Services | Jatinder Sudan ATCO Group Carey Clarke Facilitator | Ryman Studio B |
| <p>Purpose: Standardizing maintenance procedures for a 5000 asset utility fleet.</p> <p>Content: How ATCO uses Maximo for Transportation to standardize procedures for their fleet maintenance and repair organization.</p> | | | | |
| 12:00 PM 1:00 PM | All attendees | Networking Lunch Sponsored by MUWG A plated lunch to promote discussion by interest group: Power Gen, T&D, Supply Chain, Water & Waste Water, IT, Fleet and Management | | Governors South |

DAY 2 – Wednesday, November 1, 2017 (Afternoon Sessions)

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|--------------------|--|---|---|------------------------|
| 1:00 PM 2:15 PM | IBM Maximo | <p style="text-align: center;">Breakout Session 28 Why Migrate to Maximo 7.6?</p> <p>Purpose: Take users through the enhancements delivered in Maximo 7.6 with a focus on the additional functionality delivered to help users drive their business cases for upgrading to the current version of the Maximo platform. Content: This breakout session will demonstrate many of the new features and capabilities of Maximo 7.6.</p> | IBM Demo Room Staff | Governors Chamber B |
| 1:00 PM 2:15 PM | General | <p style="text-align: center;">Breakout Session 29 The Importance of having Meaningful Metrics that Support Performance</p> <p>Purpose: To discuss MUWG observations and lessons learned related to the importance of having meaningful metrics that support performance. Content: A group discussion on the importance of having meaningful metrics that support performance benefits the organization and how everything that reflects how well assets are managed should be measurable in Maximo.</p> | Clay Cook MUWG | Ryman Studio C |
| 1:00 PM 2:15 PM | T&D/Power Generation | <p style="text-align: center;">Breakout Session 30 Using Failure Analysis to Improve Reliability and Lower Cost</p> <p>Purpose: Using Failure Analysis to improve asset reliability and lower cost. Content: The proper use of for failure analysis and failure codes is essential for adjusting why and what maintenance is performed on critical assets. This is a group discussion to share how using failure analysis increases reliability in turn reducing cost.</p> | Rick Ulrich MUWG | Ryman Studio A |
| 1:00 PM 2:15 PM | General/ Information Technology | <p style="text-align: center;">Breakout Session 31 Tips, Queries and Experience of an IBM Audit to Maintain License Compliance</p> <p>Purpose: In 2015 ENMAX underwent a lengthy IBM Audit for License Compliance. The key findings from this process will help all Maximo customers keep in compliance and be ready for an audit when it happens. Content: The presentation describes the process, the costs involved, and the advance preparation that was done to ensure compliance. The session will include an introduction to the License Usage Monitor Application which now comes with version 7.6.0.6.</p> | Ken Thomson Enmax | Ryman Studio J |
| 1:00 PM 2:15 PM | Supply Chain | <p style="text-align: center;">Breakout Session 32 Enmax SCM integration into Compatible Unit Solution Options</p> <p>Purpose: Enmax is undergoing huge Maximo implementation for the enterprise, one of challenges was to establish an end to end link between contracted units in the CU application which would meeting all the competing expectations and business priorities. Content: The session will cover how Enmax P2P is leveraging Maximo SCM Contracted rates and to see various versions of total cost by toggling the vendor, however when the CUE is pushed to the WO, aggregation happens which avoids an un-manageable volume of Service lines.</p> | Simar Gill & Justin Jacober Enmax | Ryman Studio L |
| 1:00 PM 2:15 PM | General/T&D | <p style="text-align: center;">Breakout Session 33 IBM Maximo Spatial Asset Management Review and Roadmap</p> <p>Purpose: Review of current capabilities and results achieved by integrating Maximo and GIS along with a roadmap of future capabilities. Content: Asset management can be enhanced with the integration of Maximo and GIS by providing an operational view of our assets based on current state/condition and overall health. Maximo's rich information about our assets can be visualized in ways that bring them to our attention, help us prioritize work by physical locations, understand how long problems have existed, and help. This session includes a live demo of Maximo Spatial built on Esri's ArcGIS server technology along with an overview of future functionality and use cases.</p> | Lisa Stuckless & Joao Maior IBM | Ryman Studio K |
| 1:00 PM 2:15 PM | General/Water, Waste Water & Pipelines | <p style="text-align: center;">Breakout Session 34 The Internet of Water: Using Maximo Asset Health Insights to Track Asset Performance at Tampa Bay Water</p> <p>Purpose: Tampa Bay Water, a regional water supplier in Florida, provides clean, safe drinking water to over 2.4 million customers in the Tampa Bay region. Hear about their quest to replace three computer programs utilized in tracking asset performance with one by implementing Maximo Asset Health Insights. Content: Hear how Tampa Bay Water utilizes the Internet of Things to incorporate online, real time vibration and temperature monitoring to monitor Asset Health. Discover the challenges they faced, the lessons they learned, and how they plan to expand the pilot program to include additional assets throughout the agency.</p> | Jennifer Lawrence- Jones Tampa Bay Water Ed Jones IBM | Ryman Studio H |
| 1:00 PM 2:15 PM | Manager/ Management | <p style="text-align: center;">Breakout Session 35 Applying Asset and Resource Information to influence Work Cultural Change</p> <p>Purpose: The Asset Management Database structure and related data defines the relationship between management and supervision and how the workforce performs Content: Using Maximo to understand what is or is not working well becomes evident the more you look at the information and the more you understand how the data base reflects your organization's ability to improve.</p> | Bill Olsen MUWG | Governors Chamber C |
| 1:00 PM 2:15 PM | Transportation/ Fleet | <p style="text-align: center;">Breakout Session 36 Maximo Purchasing- Receipting and Invoice Upload</p> <p>Purpose: Managing Cost at the Asset Level. Purchasing module customization for receipting and invoice attachments. Content: Learn how DTE Energy updated the purchasing module to get invoice data through the Asset (Tr) application to help address warranty concerns and total cost of ownership.</p> |] Debbie Jervis & Lisa Sovey DTE | Ryman Studio B |
| 2:15 PM 2:45 PM | | <p>Networking Afternoon Break Sponsored by MUWG</p> <p>An opportunity to network with your peers, share ideas and move to other breakout sessions</p> | | Governors Lobby |

DAY 2 – Wednesday, November 1, 2017 (Afternoon Second Sessions)

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|--------------------|-----------------------------|--|--|------------------------|
| 2:45 PM 4:00 PM | IBM Maximo | <p style="text-align: center;">Breakout Session 37</p> <p style="text-align: center;"><u>Building Effective Maximo Result Sets & Maximo Start Center Configuration with Client Examples</u></p> <p>Purpose: Demo to users how Results Sets are leveraged in Maximo to retrieve data that is important to their business operations along with the configuration capabilities possible with start centers.</p> <p>Content: Result sets in Maximo drive so many areas of the product. Understanding basics of creating, viewing, modifying and sharing queries is a very powerful part of the Maximo set of tools and can be leveraged throughout the product. Maximo Start Centers provide end users with essential key information in a production Maximo environment. Learning how to fully leverage Start Centers can greatly benefit all types of Maximo users.</p> | Wes Mauer LCRA Ed Warnick IBM | Governors Chamber B |
| 2:45 PM 4:00 PM | Asset Management | <p style="text-align: center;">Breakout Session 38</p> <p style="text-align: center;"><u>Unlocking the keys to a successful Asset Management Program (Repeated Day 1 – Session 2)</u></p> <p>Purpose: How to recognize the need and build a plan/project to change the business and the work culture to achieve a successful asset management program.</p> <p>Content: This session will discuss approaches and the need to build a plan/formal project to change the business and culture to help guarantee a successful asset management program and Maximo implementation.</p> | Clay Cook MUWG | Ryman Studio C |
| 2:45 PM 4:00 PM | General | <p style="text-align: center;">Breakout Session 39</p> <p style="text-align: center;"><u>Capturing Lessons Learned in Maximo</u></p> <p>Purpose: This session describes how TVA was able to make use of the Solutions Application within Maximo to collect Lessons Learned and Operating Experiences.</p> <p>Content: The configuration performed to allow association with asset classes, for displaying on Work Orders and Condition Reports, and include on Work Order Print will be described. The session concludes with our reason for incorporating this into Maximo and why we believe having this data in Maximo can prevent events.</p> | John Hunt TVA | Ryman Studio A |
| 2:45 PM 4:00 PM | General | <p style="text-align: center;">Breakout Session 40</p> <p style="text-align: center;"><u>Using PM's and Job Plans to Improve Asset Performance (Repeated Day 1 – Session 3)</u></p> <p>Purpose: Using the PM and JP applications to improve Asset performance and lower cost.</p> <p>Content: A group discussion on how using the PM application, in conjunction with well written Job Plans, can enhance reliability and lower cost of maintaining assets.</p> | Rick Ulrich MUWG | Ryman Studio J |
| 2:45 PM 4:00 PM | Supply Chain | <p style="text-align: center;">Breakout Session 41</p> <p style="text-align: center;"><u>Maximo "Out of the Box" Inventory Functionality</u></p> <p>Purpose: Overview and demo of out-of-the-box inventory management functionality.</p> <p>Content: In this session an IBM expert will present a live demo of inventory management functionality in Maximo. The demo will include new item creation, stocking items in a storeroom, creating demand for items through reservations, replenishing items, and staging, issuing and returning items. Best practices will be referenced throughout the presentation.</p> | Lacey Radabaugh IBM | Ryman Studio L |
| 2:45 PM 4:00 PM | Mobility | <p style="text-align: center;">Breakout Session 42</p> <p style="text-align: center;"><u>Maximo Mobility/Anywhere Solution Review</u></p> <p>Purpose: IBM Maximo Anywhere (Mobility) product update. For Enterprise Asset Management (EAM), the next frontier is mobility: taking advantage of various mobile technologies to increase productivity, reduce errors by capturing data at the work source and identify problems before they happen.</p> <p>Content: This session will look into various IBM mobility offerings and in-depth look at our flagship offering Maximo Anywhere. We will provide an overview of the Maximo Anywhere strategy and evolution, latest product updates and improvements. We will also talk about our future direction and investments as well as the ecosystem we have built in this space.</p> | Rahul Desai & Vikul Banta IBM | Ryman Studio K |
| 2:45 PM 4:00 PM | Nuclear/Power Generation | <p style="text-align: center;">Breakout Session 43</p> <p style="text-align: center;"><u>Maximo for Nuclear Power Update – Performing Procurement Engineering functions in Maximo</u></p> <p>Purpose: Provide new uses of Maximo for performing procurement engineering functions.</p> <p>Content: Currently, TVA uses and home built application to manage procurement engineering functions. This session will describe how TVA is putting these functions in Maximo including use of forms and capturing of Quality Related data in our external document vault.</p> | Robert Schannuth TVA Joe Schippert & Mark Bengis IBM | Ryman Studio H |
| 2:45 PM 4:00 PM | Manager/ Management | <p style="text-align: center;">Breakout Session 44</p> <p style="text-align: center;"><u>Why and How Management Needs to Use Asset and Resource Information to Determine the Areas and Level of Training for Themselves, Supervisors and Crafts</u></p> <p>Purpose: A major finding within our industry sector is insufficiently trained staff at all levels. Many training programs are ineffective because the training is not focused by management to meet current and future business requirements.</p> <p>Content: This working session and discussion can be used to create criteria for management's involvement with the objectives for staff training, which is essential for the successful use of the Asset and Resource database configuration and use.</p> | Bill Olsen MUWG | Governors Chamber C |
| 2:45 PM 4:00 PM | Transportation/ Fleet | <p style="text-align: center;">Breakout Session 45</p> <p style="text-align: center;"><u>Fleet Panel Discussion</u></p> <p>Purpose: Have questions about using Maximo to manage your fleet assets? Ask the panel of your peers who have implemented Maximo for their fleets.</p> <p>Content: Panel members will be fielding questions about implementing and using Maximo for their fleet organizations. Duke Energy, DTE, American Electric Power and ATCO Group will be represented on the panel.</p> | Lisa Sovey DTE Carey Clarke Facilitator | Ryman Studio B |
| 4:00 PM 4:15 PM | General | CLOSING REMARKS – DOOR PRIZES | | Governors North |